



PPO Dental Sun Life account updates

A Sun Life account has always been the best way for members to manage and view benefits, and now we have made it even better.

The PPO dental portal has gone through exciting renovations to make it easier to view, understand, and manage Sun Life dental benefits all in one place. You can now expect simple to understand language, easier navigation, and an overall updated feel.

Your benefit summary – provides an overview of member info, access to ID cards, benefit highlights and links to other dental resources.



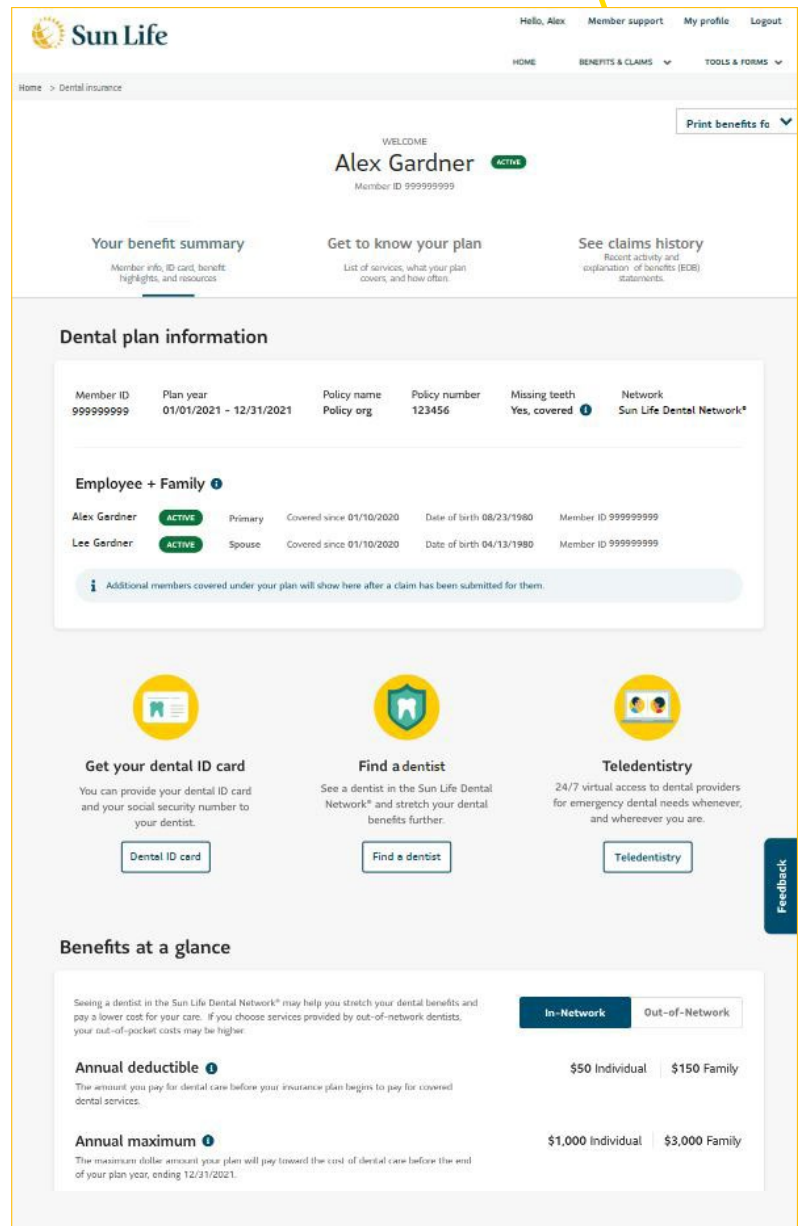
Get to know your plan – displays what is covered under the plan and how often a member is eligible for each service. Details like co-insurance, deductibles, frequency limitations, and waiting periods for each covered service are also listed in this tab.



See claims history – holds all recent member activity. See each claim submitted, the amount paid by the plan, as well as your explanation of benefits (EOB).



To view the updated portal, visit www.sunlife.com/account



The screenshot shows the Sun Life account portal for Alex Gardner. The page includes a navigation bar with 'Hello, Alex', 'Member support', 'My profile', and 'Logout'. Below the navigation, there are links for 'HOME', 'BENEFITS & CLAIMS', and 'TOOLS & FORMS'. A 'Print benefits fo' button is also visible. The main content area is titled 'WELCOME Alex Gardner' with 'Member ID 999999999'. There are three main sections: 'Your benefit summary', 'Get to know your plan', and 'See claims history'. Below these is a 'Dental plan information' section with a table of details:

Member ID	Plan year	Policy name	Policy number	Missing teeth	Network
999999999	01/01/2021 - 12/31/2021	Policy org	123456	Yes, covered	Sun Life Dental Network*

Below the table is an 'Employee + Family' section listing Alex Gardner (Primary) and Lee Gardner (Spouse) with their respective coverage dates and birth dates. There are three action buttons: 'Dental ID card', 'Find a dentist', and 'Teledentistry'. At the bottom, there is a 'Benefits at a glance' section with a table comparing 'In-Network' and 'Out-of-Network' benefits:

	In-Network	Out-of-Network
Annual deductible	\$50 Individual	\$150 Family
Annual maximum	\$1,000 Individual	\$3,000 Family

Group insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York. In New York, group insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI).

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